



Claims Contact Numbers

In the event of an emergency listed are a number of insurance company contact numbers in order that claims may be reported at any time at your convenience.

Please ensure when you ring that you have the following information:

- | | | |
|-----------------------|--|---|
| ■ Policyholder's name | ■ Make and model of vehicle, including registration number, when reporting a motor claim | ■ Full address including postal codes, when reporting a household claim |
| ■ Policy number | | |

Please find below a list of insurance company contact numbers so that you may report a claim at any time in the event of an emergency.

Accident & Health Underwriting

Emergency travel help line

0044 1243 621525

Non Emergency

01444 419922

Allianz Cornhill

Non Fleet Motor

0845 0710340

AXA

Personal claims

0845 300929

Commercial motor

0870 900 0860

Chubb

Household/Motor claims

0800 0180678

Emergency travel line

0044 208 66606444

Motor claims

0870 444 6858

Extrasure

Emergency travel help line

0044 208 669 9292

Travel claims

0845 223 5563

Fortis

Motor claims line

08701 222020

Emergency travel line

0044 2380 644633

Household claims line

08701 222021

Groupama

Motor claims help line

0870 600 2123

Windscreen claims

0800 587 6899

Travel claim

0870 1222022

Hiscox

Household claims help line

0800 7313699

Travel claims help line

0208 290 4442

Emergency travel line

0044 0208 290 4442

Legal & General

Household claims line

0845 270 0088

Motor claims help line

0800 136903

Norwich Union

Motor claims line

0800 678999

Household claims line

0800 012345

Oak Underwriting

Household (out of hours)

0845 230 3938

Household (during hours)

0117 9342111

Travel Emergency helpline

+44 0207 939 9645

+1215 489 3785 (America)

+ 2711 452 7272 (South Africa)

+ 662 645 3932 (Asia Pacific)

Royal Sun Alliance

Motor claims line

0870 165 0527

Commercial motor claims line

0845 675 0404

Zurich

Commercial motor claims inc fleet

08453 002055

Personal motor & household

08453 002274



Calculating Sums Insured

It is important that sums insured are maintained at a level to reflect current day replacement costs.

Buildings

The building should be insured at current day replacement cost. This should not be confused with the value of the property, as in many areas the rebuild costs could be a fraction of the value, due to the high value of land. Incorporated within the rebuild costs should be an element for architects, surveyors and removal of debris cover.

The sum insured is usually determined at the outset by a professional valuer or chartered surveyor, usually for mortgage purposes.

Insurers will then index link to keep up with inflation.

It is also essential that Insurers are advised during the period of insurance of any changes to the property, which may increase the rebuilding costs, ie extensions, conservatory, new fitted kitchens, bathrooms, other fitted furniture.

Contents

Contents sum insured should be maintained at a level to represent current day replacement. Enclosed is a guide to assist in calculating your sum insured.

Valuables

It is always advisable to obtain professional valuations for jewellery and antique/fine arts items. We would suggest that these are carried out at least every 5 years to ensure that items are correctly insured.